

Nicole Williams
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EDUCATION

City University of New York Graduate Center, New York, NY
Master of Liberal Studies, Africana Studies Concentration, 2020

Rutgers, the State University of New Jersey, New Brunswick, NJ
Master of Library and Information Science, 2006

Randolph-Macon Woman's College, Lynchburg, VA
Bachelor of Arts, *cum laude*, Majors: French Literature and Psychology. Minor: American Minority Studies, 2003

RESEARCH INTERESTS

equity in medical education
open educational resources

evidence synthesis
open pedagogy

media studies
trauma-informed library service

TEACHING EXPERIENCE

City University of New York School of Medicine, New York, NY
Assistant Professor, Medical Education Department, August 2022 – Present

- I provide reference services to the CUNY School of Medicine (which includes students, faculty, staff, and residents), as well as in-person and through chat at CUNY City College
- I manage the library's electronic resources and educate users on how to get the most of out them
- I was elected Vice President, then President, of the Library Association of the City University of New York (LACUNY)
- I chaired the 2024 LACUNY Dialogues
- I provide one-on-one, group, and class information literacy instruction tailored to pre-medical and medical students
- I perform structured searches and literature reviews for medical faculty
- I provide guidance on how to perform evidence syntheses, such as meta-analyses and systematic reviews
- I collaborate with curriculum coordinators to create research LibGuides that support teaching and learning

Bronx Community College, City University of New York, New York, NY

Assistant Professor, Library Department, August 2020 – August 2022

Instructor, Library Department, December 2016 – August 2020

- I led the college's open educational resources (OER) and zero textbook-cost materials (ZTC) program from 2017 – 2022.
- I adapted and facilitated an asynchronous online two-week OER/ZTC workshop every academic year.
- I trained and supervised adjunct library faculty who supported the OER/ZTC program.
- I served on several faculty and librarian committees on my own campus and throughout CUNY.
- I gave invited lectures and presented peer-reviewed papers at professional conferences.
- I was the library liaison for World Languages and Cultures department.
- I provided reference services over the phone, in person, and online.
- I planned and taught information literacy courses.
- I authored several LibGuides on subjects such as being antiracist, implementing OER/ZTC, finding a career, the World Languages and Cultures department curriculum, and Political Science.

Institute of Applied Technology, Sharjah, United Arab Emirates

Coordinator, Learning Resources Centre, February 2015 – July 2016

- I purchased all of the Learning Resources Centre's materials .
- I converted existing English and Arabic-language materials classified by the Dewey Decimal System to the Library of Congress cataloging system.
- I created lesson plans for and taught information literacy classes to grade 12 students.
- I also created "good citizenship" lesson plans (hygiene, academic integrity, kindness towards peers) that were distributed and taught throughout the school at all grade levels (8-12).
- I worked collaboratively with classroom teachers build a collection that supported their course objectives.

ADDITIONAL PROFESSIONAL EXPERIENCE

Rochelle Park Library, Rochelle Park, NJ

Library Director, April 2013 – January 2015

- I created and administered the library's budget.
- I prepared narrative reports for local, consortia, and state stakeholders.
- I hired, trained, scheduled, supervised, and evaluated all library employees and volunteers.

- I consulted several sources, including circulation data, professional literature, and popular media to select and purchase all library materials. Circulation of the library's materials increased 50%.
- I performed original and copy-cataloging of physical library materials.
- I created and managed the library's website and social media accounts.
- I led the library's adult and teen book clubs.
- I developed all library programs and outreach efforts, including a partnership with the local school district.
- I oversaw two physical plant renovation projects.

Englewood Public Library, Englewood, NJ

Reference Librarian July 2007 – April 2013

- I taught technology classes to members of the public and library colleagues.
- I saved the library money by finding a less expensive internet service provider with faster speeds and by changing the hosting of our website, which I redesigned and managed.
- I managed all interlibrary loans.
- I selected fiction and non-fiction titles for purchase.
- I provided reference and research services.
- I organized programs and outreach efforts, including the "Food for Fines" program that allowed people to donate goods to a local food pantry to forgive their library fines.

Johnson Public Library, Hackensack, NJ

Reference and Technology Librarian, October 2006 – July 2007

- I brought wireless internet to the library and developed the library's internet use policy.
- I redesigned and maintained the library's website.
- I taught technology classes to members of the public and other library employees.
- I selected and purchased computers and peripherals for the library.
- I provided on-site technical support for all public-facing and staff computers.

PUBLICATIONS

Book Chapter

Williams, Nicole and Emma Antobam-Ntekudzi. "Incorporating Race-Centered & Trauma-Informed Practices into the Reference Interview." *The Community College Library: Instruction and Reference*, edited by Janet Pinkley and Kaela Casey, Chicago, IL, Association of College and Research Libraries, 2022, pp. 51 – 62.

GRANTS ADMINISTERED

Co-PI, Academic Year 2021 – 2022 Open Educational Resources Initiative Award, City University of New York Office of Library Services	2022
Traditional A Grant, Professional Staff Congress of the City University of New York	2021
2021 Presidential Grant, Bronx Community College	2021
Co-PI, Academic Year 2020 – 2021 Open Educational Resources Initiative Award, City University of New York Office of Library Services	2020
Co-PI, Academic Year 2019 – 2020 Open Educational Resources Initiative Award, City University of New York Office of Library Services	2019
Co-PI, Achieving the Dream Grant, Achieving the Dream Inc.	2017 – 2019

SELECTED AWARDS AND HONORS

Diane Calhoun-French Grant, Popular Culture Association	2023
City University of New York Faculty Fellowship Publishing Program Fellow	2022
Open Education Network Certificate in OER Librarianship full scholarship	2020
Library Association of the City University of New York Travel Grant	2018
American Library Association Spectrum Scholar	2006

ACADEMIC CONFERENCES AND EVENTS ORGANIZED

2024 Library Association of the City University of New York Institute, planning committee member	2024
2024 Library Association of the City University of New York Dialogues, organizer	2024
Using Open Educational Resources and Zero Textbook-Cost Materials to Increase Equity in Your Classroom, organizer	2022
2020/2021 Library Association of the City University of New York Institute, planning committee member	2019 – 2021
Bronx Open Educational Resources Celebration Planning Committee, member	2018

CONFERENCE PRESENTATIONS

“Incorporating Race-Centered & Trauma-Informed Practices into the Reference Interview,” Bronx Community College’s 9th Annual Conference on Community College Excellence, Remote, January 21, 2022.

“Black Skin, White Gaze: The Presence and Function of the White Linchpin Character in Biopics About Black American Protagonists,” 2021 Popular Culture Association/American Culture Association Conference, Remote, June 4, 2021

“Incorporating Race-Centered & Trauma-Informed Practices into the Reference Interview,” Critical Pedagogy Symposium, New York University, Remote, May 18, 2021.

“Expansion of Cinematic Racial Character Tropes: The White Tour Guide,” 2019 LACUNY Grace-Ellen McCrann Lectures, New York, NY, October 25, 2019.

“More Than Free: Equity in Open Educational Resources,” OpenCon NYC, New York, NY, October 26, 2018

“Racial Character Tropes in Films with Majority Non-White Casts: Introducing the White Tour Guide,” 2018 Popular Culture Association of Australia and New Zealand Conference, Auckland, New Zealand, July 2, 2018.

“OERs: A Powerful Tool in the Fight for Educational Equity,” Diverse Paths to Excellence Conference, Bronx Community College, Bronx, NY, January 18, 2018.

“Keep the Fight Going: Libraries Fight Back,” 2012 American Library Association Annual Conference, Anaheim, CA, June 10, 2012.

INVITED LECTURES

“Incorporating Race-Centered & Trauma-Informed Practices into the Reference Interview,” RUSA Virtual Forum, Reference & User Services Association, Remote, March 10, 2022.

“Incorporating Race-Centered & Trauma-Informed Practices into Library Services.” Library Department Meeting, Hunter College, Remote, October 29, 2021.

“Incorporating Race-Centered & Trauma-Informed Practices into the Reference Interview.” Critical Librarianship Days of Learning, New York University, Remote, July 14, 2021.

“Incorporating Race-Centered & Trauma-Informed Practices into Library Services.” Library Department Meeting, Borough of Manhattan Community College, Remote, May 5, 2021.

Panelist, “Capitalizing on OER for Equity in PK-12: Finding and Using Open Teaching and Learning Resources,” Metropolitan New York Library Council, Remote, November 11, 2020.
“Open Educational Resources & Zero Textbook Cost Materials: What You Should Know,” Online Course Development Seminar, Bronx Community College, Bronx, NY, June 25, 2020.

“Taking Your Teaching to the Next Level Through the Use of OER,” A New Pedagogy: Open Education and You, New York Medical College, Valhalla, New York, March 4, 2020.

Panelist, “Community College Scholarship Reconsidered: Where to Find and Publish Open Domain Materials,” Community College Research Grant Faculty Development Workshop, City University of New York, New York, NY, January 7, 2020.

“Open Educational Resources and Zero Textbook-Cost Materials,” College Reading and Learning Association Tutor Training, Bronx Community College, Bronx, New York, May 29, 2019.

“More Than Free: Equity in Open Educational Resources,” CUNY & SUNY Open Educational Resources Showcase, Baruch College, New York, NY, March 22, 2019.

“More Than Free: Equity in Open Educational Resources,” Library Department presentation, Lehman College, Bronx, New York, December 5, 2018.

COLLEGE SERVICE

CUNY School of Medicine Electronic Resources Committee member	2024 – Present
CUNY School of Medicine Wellness Committee member	2023 – Present
City College of New York Educational Policy Faculty Senate Committee member	2022 – Present
Open Educational Resources program lead	2017 – 2022
Center for Teaching, Learning, & Technology Leadership Council member	2019 – 2022
Bronx Community College campus OER representative	2017 – 2022
Teaching with Open Educational Resources and Zero Textbook-Cost Materials asynchronous online workshop adaptor and facilitator	2018 – 2022

UNIVERSITY SERVICE

Library Association of the City University of New York president	2024 – Present
Library Association of the City University of New York vice president	2023 – 2024
CUNY Libraries Electronic Resources Advisory Committee member	2022 – Present
Library Association of the City University of New York Committee on Committees member	2019 – 2021
Bronx Open Educational Resources Celebration Panel moderator	2018
LACUNY Web Roundtable member	2018 – 2021
LACUNY Executive Committee member	2017 – 2021

PROFESSIONAL SERVICE

Open Education Network Certificate in OER Librarianship Mentor	2022 – Present
<i>Urban Library Journal</i> peer reviewer	2021 – 2022
2021 Popular Culture Association Annual Conference Black Popular Culture session chair	2021
2020/2021 Library Association of the City University of New York Institute session moderator	2021
<i>In the Library with the Lead Pipe</i> peer reviewer	2020 – Present
Applied Technology High School Accreditation Committee member	2015 – 2016
Applied Technology High School Sierra Cataloging Committee member	2015 – 2016
Bergen County Cooperative Library System eBCCLS Task Force chair	2014 – 2015
<i>Library Journal</i> book reviewer	2012 – Present

SKILLS

Operating systems: Android, iOS, Mac OS, Microsoft Windows

Library-related: Alma, Evernote, Manifold, Pressbooks, SirsiDynix, Springshare CMS

Tools: Google Drive, MS Office Suite

Technical Languages & Standards: Javascript, PHP, SQL

Web Design: cPanel, CSS, HTML, Wordpress, XHTML, XML

Social Media: Facebook, Instagram, Snapchat, X (formerly Twitter)

Language Skills: French – Intermediate speaking and writing skills; advanced reading skills

CERTIFICATIONS

Open Education Network – Certificate in OER Librarianship

Harvard Law School – CopyrightX Certificate

New Jersey State Professional Librarian Certificate

New York Department of Education Professional Librarian's Certificate